



Use RingGo for touch free parking

From the 1st of December 2020, you will be able to pay for your parking by phone using RingGo in all of our council car parks.

The benefits

- a quick, secure payment
- no need to touch a pay machine pay from the comfort of your car
- extend your parking time wherever you are
- opt in to receive a text message* to remind you when your parking is due to run out
- environmentally friendly no need to print a pay and display ticket for your windscreen

Plus, there is no convenience fee for using the RingGo system so it costs the same as paying by cash.

* Optional confirmation and alert texts cost 10p per message

How to use RingGo

Download the RingGo app first

Simply:

- 1. Go to your phone app store and search for RingGo
- 2. Once you've downloaded the app, set up your account by registering a few details
- 3. You're now ready to pay for your parking!



Parking and using the app

Once you've parked your car, you need to confirm the vehicle you are using and let RingGo know exactly which car park you are in. This is done by entering the location number advertised on the sign in the car park.

Once you've entered the location code, tell RingGo how long you want to stay and confirm your payment details.

If your parking is running out, you can extend your time wherever you are.

There's no need to display a ticket in your windscreen as parking enforcement officers will know that you are parked with RingGo by checking your vehicle registration number on their devices.

Don't have a smartphone?

If you don't own a smartphone you can still use RingGo to pay for your parking by calling **01748 580 000**.

All district council car parks will also still continue to accept cash